

## Goal: PUBLIC SAFETY

### Desired Community Condition(s)

Residents feel safe in their neighborhoods, schools, and the community.

### Program Strategy: EMERGENCY RESPONSE

27504

Fire mitigation for dwellings, commercial structures and Wildland/Urban Interface, medical as well as a variety of technical services to respond to any possible manmade or natural disasters

Department: FIRE

#### Service Activities

Fire Suppression and Wildland Firefighting

Attrition Class Training

Advanced Medical Services

#### Strategy Purpose and Description

Provide quick, effective fire suppression services for single and multiple family homes, commercial structures, wildland fires, and any other fire incident which may occur. Provide within nationally accepted guidelines basic life support measures in medical and emergency rescue calls to provide for the maximum survivability of our customers. Respond the necessary expertise and equipment to effectively manage, Hazardous Materials, Heavy Technical Rescue, Swift Water, Confined Space, Building Collapse and High Angle rescues.

#### Changes and Key Initiatives

- Relocation of Fire Station #5
- Completion of Station #21 (Westside)
- Complete an independent review of fire resources including station location, equipment, and staffing allocation.
- Continue the coordinated effort with Bernalillo County Fire Department
- Participate in the New Mexico Resource Mobilization Plan with State Forestry, to reduce the States vulnerability to Wildfire, while receiving revenue to compensate our efforts.
- Improving and enhancing our ability to respond to WMD and possible terrorist threats
- Increasing our interoperability in regards to inter-agency communications, coordination and cooperation

#### Priority Objectives

##### Fiscal Year      Priority Objectives

- 2005      OBJECTIVE 13. Complete construction of the new multi unit (Engine and Ladder companies) West Side Fire Station number twenty-one (21) by March 2005.
- OBJECTIVE 15. Improve the City's ability to respond to major incidents (natural disasters, man made accidents, terrorism etc.) requiring specialists in the areas of building collapse rescue and recovery, trench rescue, high angle rescue by establishing a regional Heavy Technical Response unit by January 2005. Report on number of incidents and response times in the annual Performance Plan.
- OBJECTIVE 16. Complete the reconstruction of Fire Station five (5) by the end of FY/05.

#### Input Measure (\$000's)

2001	110	110 GENERAL FUND	25,478
2002	110	110 GENERAL FUND	25,478
2003	110	110 GENERAL FUND	27,819
2004	110	110 GENERAL FUND	38,529
2004	265	265 OPERATING GRANTS FUND	20
2005	110	110 GENERAL FUND	42,312
2005	265	265 OPERATING GRANTS FUND	216

Strategy Outcome	Measure	Year	Project	Mid Year	Actual	Notes
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Prompt extinguishment of fires assures that destruction of life and property is limited.	<i>Elapsed time from dispatch to fire control on calls that involve fire</i>	2001				Working on procurement of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.
		2002	NA		NA	Working on procurement of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.
Prompt extinguishment of fires assures that the loss of life and destruction of property is limited.	<i>Elapsed time from dispatch to fire control on calls that involve fire</i>	2003	90%		90%	Implementation of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.
		2004	90% of the time		90% of the time	Data to evaluate this measure will be recieved via the records management system currently being installed. Total records realtime capture available by 06/03
		2005	90% of the time			

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
Assure that established response times are met or decreased to reduce injury, death, and property loss, through enhanced service delivery, so that Albuquerque is a safer place to live.	<i>Response time data.</i> <input type="checkbox"/>	2001				Working on procurement of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.
		2002	NA		NA	Working on procurement of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.

Assure that established response times are met or decreased to reduce injury, death, and property loss, through enhanced service delivery, so that Albuquerque is a safer place to live.

2003 NA

NA

*Implementation of a Data Management System that is a FY/01 Council objective. The funding for the system will come from the 2001 CIP GO Bond program.*

2004 NA

NA

*Evaluation of data from records management system and corrective actions to improve or suggest improvements.*

2005 NA

**Goal:** PUBLIC SAFETY  
**Parent Program Strategy:** EMERGENCY RESPONSE  
**Department:** FIRE

**Service Activity:** Fire Suppression and Wildland Firefighting 2740000

**Service Activity Purpose and Description**

Fire Suppression provides a rapid response of highly cross-trained firefighters to deal with a variety of emergency needs. These firefighters are supplied with the best training and equipment available. The responses are augmented when necessary through deployment of resources located strategically in 22 fire stations through out the Metro Area. Fire Suppression delivers consistent standard responses to fire, medical and other incidents as per AFD protocol.

**Changes and Key Initiatives**

Provided emergency services and coordination of emergency responses at the New Mexico State Fair, KAIBF, and Summerfest.

Complete construction projects at Fire Station #5 and Fire Station #21

Establishment of Bernalillo County Fire Department / Albuquerque Fire Department unification working group.

**Input Measure (\$000's)**

2002	110	110 GENERAL FUND	25,478
2003	110	110 GENERAL FUND	27,819
2004	110	110 GENERAL FUND	29,213
2005	110	110 GENERAL FUND	32,198

**Strategic Accomplishments**

Creation of 10 wildland response stations trained, equipped and certified to National Wildland Coordinating Group and NM State Forestry standards, to respond within and outside the city limits to wildland incidents

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of response to all Basic Life Support Calls	2001			26,809	
	2002			28,993	
# of response to all Basic Life Support Calls	2003	33,286		33,286	
	2004	33,286		35,019	
	2005	38,521			

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of Hazardous materials calls	2001			798	
	2002			863	
# of Hazardous materials calls	2003	1,496		1,496	
	2004	1,496		626	
	2005	689			

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of Heavy Technical Rescues recorded	2001			10	

# of Heavy Technical Rescues recorded	2002		12	
# of Heavy Technical Rescue Incidents	2003	68		68
	2004	68		5
	2005	6		

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of Response to all fire calls	2001			8,043	
	2002			8,699	
# of Response to all fire calls					
# of Response to all fire calls	2003	12,059		12,059	
	2004	12,059		7,149	Per unit
	2005	8,579			

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of requests for public safety and education at special events	2001			440	
	2002			504	
# of requests for public safety and education at special events					
# of requests for public safety and education at special events	2003	758		758	
	2004	758		534	
	2005	587			

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of responses by a fire engine	2001			NA	
	2002			87,638	
# of responses by a fire engine					

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of responses by ladder companies	2001			4,970	
	2002			6,290	
# of responses by ladder companies					

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of responses by other emergency response units	2001			2,578	
	2002			2,787	
# of responses by other emergency response units					

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
Total # of emergency unit response not including paramedic resources	2001			93,517	
	2002			101,138	
Total # of emergency unit response not including paramedic resources					

<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
% of emergency calls for service with 90% of reliability under 8 minutes	2001			NA	
% of emergency calls for service with 90% of reliability under 8 minutes	2002			90%	
	2003	90%		90%	
	2004	90%		90%	
	2005	90%			

<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
Accommodate 90% of requests for service for public safety and education events.	2001			100%	
Accommodate 90% of requests for service for public safety and education events.	2002			90%	
	2003	100%		100%	
	2004	100%		100%	
	2005	100%			

<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
Percentage of incidents successfully mitigated.	2001			100%	
Percentage of incidents successfully mitigated.	2002			100%	
	2003	100%		100%	
	2004	100%		100%	
	2005	100%			

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**Goal:** PUBLIC SAFETY  
**Parent Program Strategy:** EMERGENCY RESPONSE  
**Department:** FIRE

**Service Activity:** Attrition Class Training 2742000

***Service Activity Purpose and Description***

Attrition Class Training

***Changes and Key Initiatives***

Train 13 certified paramedics, in the AFD Training Academy, to firefighter II level.

Train 25 cadets to become firefighters and fill projected attrition slots in field operations.

***Input Measure (\$000's)***

2004	110	110 GENERAL FUND	99
2005	110	110 GENERAL FUND	193

***Strategic Accomplishments***

Graduate eleven paramedic students from AFD academy to cover for attrition and promotion.

**Goal:** PUBLIC SAFETY  
**Parent Program Strategy:** EMERGENCY RESPONSE  
**Department:** FIRE

**Service Activity:** Advanced Medical Services

2750000

**Service Activity Purpose and Description**

The purpose is to deliver advanced life support(ALS) services utilizing 16 ALS rescue units, (A rescue unit carries two Paramedics and a wide variety of ALS equipment), and/or 29 Basic Life Support (BLS) fire suppression crews. (A BLS crew has two to four EMT-Basics and a wide variety of BLS equipment).

The Albuquerque Fire Department uses the Medical Priority Dispatch System (MPDS)to prioritize and dispatch calls according to severity. This nationally recognized system is designed to send the closest, most appropriate unit/s, in the most appropriate response mode.

**Changes and Key Initiatives**

Negotiate a contract for emergency transport services within the City of Albuquerque.

Negotiate a contract service agreement with Albuquerque Ambulance Service that would allow Albuquerque Fire Department to generate revenue for transport services rendered.

**Input Measure (\$000's)**

2002	110	110 GENERAL FUND	8,095
2002	265	265 OPERATING GRANTS FUND	20
2003	110	110 GENERAL FUND	8,652
2003	265	265 OPERATING GRANTS FUND	27
2004	110	110 GENERAL FUND	9,217
2004	265	265 OPERATING GRANTS FUND	20
2005	110	110 GENERAL FUND	9,921
2005	265	265 OPERATING GRANTS FUND	216

**Strategic Accomplishments**

Graduate eleven paramedic students from AFD academy to cover for attrition and promotion.

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of responses by paramedic rescues	2001			60,611	
	2002			65,659	
# of responses by paramedic rescues					
# of responses by paramedic rescues	2003	26,045		26,045	(previous response estimates are now corrected by having hard data to compare with.)
	2004	27,347		40,265	(previous response estimates are now corrected by having hard data to compare with.)
	2005	44,292			
Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of responses to all Advanced Life Support Calls	2001			22,690	
	2002			24,538	
# of responses to all Advanced Life Support Calls					



# of responses to all Advanced Life Support Calls	2003	24,155	24,155
	2004	28,148	22,902
	2005	25,192	

<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
Percentage of ALS calls within 90% reliability under 8 minutes	2001			90.0%	
	2002			90%	
Percentage of ALS calls within 90% reliability under 8 minutes	2003	90.0%		90.0%	
	2004	90.0%		94%	
	2005	96%			